

LIDO PRESIDENTIAL COMCAST TV SERVICE INFORMATION

5/17/18 wb
Revised 8/31/21

Your regular assessment at the Lido Presidential includes Comcast TV “basic package.” If you want more channels, Comcast telephone, more high definition or internet you will have to call them to establish an account. If a previous owner has had extra services they will have canceled them and you will have to obtain a new box from Comcast, even for the basic service.

A few years ago Comcast added a new TV platform called Xfinity. If you go to the Comcast website you will automatically be transferred to their new address: xfinity.com. You may be able to take care of your needs on the web.

If you're calling Comcast (Xfinity) for the first time you should point out, “ I am calling to set up service at my new apartment at Lido Presidential Condominium. Our condo has a bulk service agreement with Comcast.” It may be helpful to have our condo bulk service account number: 8535100430292503.

Comcast (Xfinity) will want to know the service address at 845 Benjamin Franklin Drive, Sarasota, FL 34236. It is different than the billing address which is via our accountant:

Progressive Community Management
Attn: Bekki Rayner re Lido Presidential
3701 S. Osprey Ave
Sarasota, FL 34239

If you set up extra services you will have to make arrangements to pay the extra money directly to Xfinity. When you cancel service you will be required to close your account and return equipment.

You should be able to set up new service at 1 800 COMCAST. Go through the menu to tech support.

You should not need the Comcast Bulk Services Dept, but in case you do, the tele number is: 877 834-6757.

Let us know how we might improve this information.

Lido Presidential Board